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2. OUR COMMITMENT TO QUALITY

2.1 QUALITY POLICY STATEMENT

It is our policy to ensure that the highest possible standards are achieved and maintained operationally throughout our full scope of operation in accordance with the requirements of ISO 9001:2015 (Section 5.3).

To achieve this, we operate a business management system that has identified the internal & external influences that are appropriate to our business and identified any risks and opportunities and have a set of measureable objectives that are relevant and appropriate to our strategic direction. This management system is controlled and managed by the owners and directors of the business.

We strive to ensure that each employee is competent in their particular task and has a proper understanding of the importance of quality matters in relationship to the success of the company. It is our policy to ensure a commitment to comply with requirements, including a commitment to continually improve the effectiveness of the management system.

As an organisation we will:

1. Maintain good communication with our customers and seek to exceed their expectations.
2. Provide and maintain a safe place of work for all our employees and other persons on company and customer premises.
3. Provide suitable and adequate information, instruction, supervision and training, ensuring all employees are competent to do their tasks.
4. Provide adequate the effective control, monitoring systems and review of the measures arranged for the policy and procedures adopted by the company.

A handwritten signature in black ink that reads "Paul Finan".

PAUL FINAN
Managing Director/Management Representative